

RETURNS & EXCHANGES

Bio Skin® warrants its products against defects in material and workmanship for 90 days. If you feel that your product is defective, please call us at (800) 541-2455 to arrange for a replacement.

If you would like to return or exchange your product for any other reason please see the following return policy and instructions.

90 DAY RETURN POLICY

- Returns and exchanges need to be received within 90 days of the invoice date.
- Products need to be returned in new, unused condition, in original packaging.
- Refunds are issued according to the original form of payment (credit card, PayPal, etc.)

EXCHANGE INSTRUCTIONS (WRONG SIZE?)

The fastest way to receive a different size is to simply place a new order for the new size, then return the original item using the shipping label provided. We will process your refund as soon as we receive and inspect the original item.

RETURN INSTRUCTIONS: **This form MUST be included with your product.**

Step #1: Fill out this form and indicate your reason for return. Mark all that apply.

Order #: _____ Name: _____ Phone #: _____

<input type="checkbox"/> Too Small	Manufacturing Defect	Other: _____
<input type="checkbox"/> Too Large	<input type="checkbox"/> Stitching	_____
<input type="checkbox"/> Wrong Product Sent	<input type="checkbox"/> Frayed Strap	_____
<input type="checkbox"/> Didn't Meet Needs	<input type="checkbox"/> Velcro	_____
	<input type="checkbox"/> Missing Component	_____

Step #2: Box it up

Place product along with this form into box. Completely seal box.

Step #3: Attach UPS return label

Attach the prepaid UPS return label on the back of this sheet to your unmarked shipping box.

Step #4: Drop it off

Drop off at any UPS pickup location, UPS store, or call UPS to arrange for a pickup. To find your nearest UPS drop off location visit www.ups.com/dropoff. Please allow 5 business days for your return to reach our warehouse.